



2021 – 2023 – 1st Addition



Hawai'i County Office of Aging/Aging and Disability Resource Center

This directory was developed to assist Hawai'i Island's seniors, individuals with disabilities, caregivers, and families in finding meaningful resources. Each organization is listed with location, phone, fax and website information. This is a list of resources for most asked about items; this is not a complete list of all island resources. Please contact the Aging and Disability Resource Center (ADRC) with questions or if you need assistance with connecting to resources. **ADRC – Hilo (808) 961-8626**

ADRC – Kona (808) 323-4392

What is the Aging and Disability Resource Center (ADRC)?

The ADRC is an access point for older individuals, people with disabilities and caregivers. The ADRC provides information, awareness and referrals island wide. Aging and Disability Specialists are prepared to help individuals find information on supports and services provided throughout the island. They are also available to meet with families to provide Option Counseling to help people plan for long-term support needs.

In collaboration with the Executive Office on Aging, Hawai'i County Office of Aging, City and County of Honolulu Elderly Affairs Division, Maui County Office on Aging, and County of Kaua'i Agency on Elderly Affairs, ADRC initiatives and Services for Seniors is funded in part by the U. S. Administration on Aging and Centers for Medicare and Medicaid Services, State of Hawai'i and Counties of Hawai'i, Maui, Kaua'i and City and County of Honolulu. This Directory was funded in part by the County of Hawai'i, the State of Hawai'i Executive Office on Aging and through Title III funding of the Older Americans Act.

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Hospitals

HCOA 2021

Hilo Medical Center

808-932-3000

1190 Waiuanue Ave
Hilo, Hawai'i 96720
www.hilomedicalcenter.org

Kona Community Hospital

808-322-9311

79-1019 Haukapila St
Kealahou HI. 96750
www.kch.hhsc.org

Kau Hospital

808-932-4200

1 Kamani St.
Pahala HI, 96777
www.kauhospital.org

Queens North Hawai'i Community Hospital

808-885-4444

67-1125 Hawaii Belt Rd
Waimea HI, 96743
www.queens.org/north-hawaii

**Hawai'i County Office of Aging -
Hilo**

1055 Kino'ole St. Suite 101
Hilo, Hawai'i 96720
www.hcoahawaii.org

808-961-8600 Office
808-961-8603 Fax

**Aging and Disability Resource
Center-Hilo**

1055 Kino'ole St.
Hilo, Hawai'i 96720
www.hcoahawaii.org

808-961-8626 Office
808-961-8603 Fax

**Hawai'i County Office of Aging -
Kailua Kona**

74-5044 Ane Keohokalole Highway
Kailua-Kona, Hawai'i 96740
www.hcoahawaii.org

808-323-4390 Office
808-323-4398 Fax

**Aging and Disability Resource
Center
Kailua-Kona**

74-5044 Ane Keohokalole Highway
Kailua-Kona, Hawai'i 96740
www.hcoahawaii.org

808-323-4392 Office
808-323-4398 Fax

Hawai'i Police Department - Hilo

349 Kapiolani St.
Hilo, Hawai'i 96720
www.Hawaiiipolice.com

808-935-3311 Non-Emergency
911 Emergency

Hawai'i Police Department - Kona

74-611 Hale Makai Pl.
Kailua-Kona HI 96740
www.Hawaiiipolice.com

808-326-4646 Non-Emergency
911 Emergency

Hawai'i Police Department - Keaau

Old Volcano Rd.
Keaau, HI 96749
www.Hawaiiipolice.com

808-966-5835 Non-Emergency
911 Emergency

Hawai'i Police Department - Honoka'a

45-3400 Mamane St.
Honoka'a HI, 96727
www.Hawaiiipolice.com

808-775-7533 Non-Emergency
911 Emergency

Emergency Numbers

HCOA 2021

Waimea Police Station - Waimea

67-5185 Kamamalu St.
Waimea, HI 96743
www.Hawaiipolice.com

808-935-3311 Non-Emergency
911 Emergency

Pahoa Police Station

15-2615 Keaau-Pahoa Rd.
Pahoa, HI 96778
www.Hawaiipolice.com

808-887-3080 Non-Emergency
911 Emergency

Hawai'i County Fire Dept. - Hilo

466 Kino'ole St.
Hilo, HI 96720
www.Hawaiicounty.gov

808-932-2900 Non-Emergency
911 Emergency *

Hawai'i County Office of Aging
Area Agency on Aging

Adult Day Centers

HCOA 2021

Hawai'i Island Adult Care

561 Kupuna Place
Hilo, HI 96720
www.hawaiiislandadultcare.org

808-961-3747 Phone
808-961-3740 Fax

Kona Adult Day Center

81-989 Haleki'i Street
Kealahou, HI 96750
www.konaadultdaycenter.com

808-322-7977 Phone
808-322-0614 Fax

Ho'onani Place

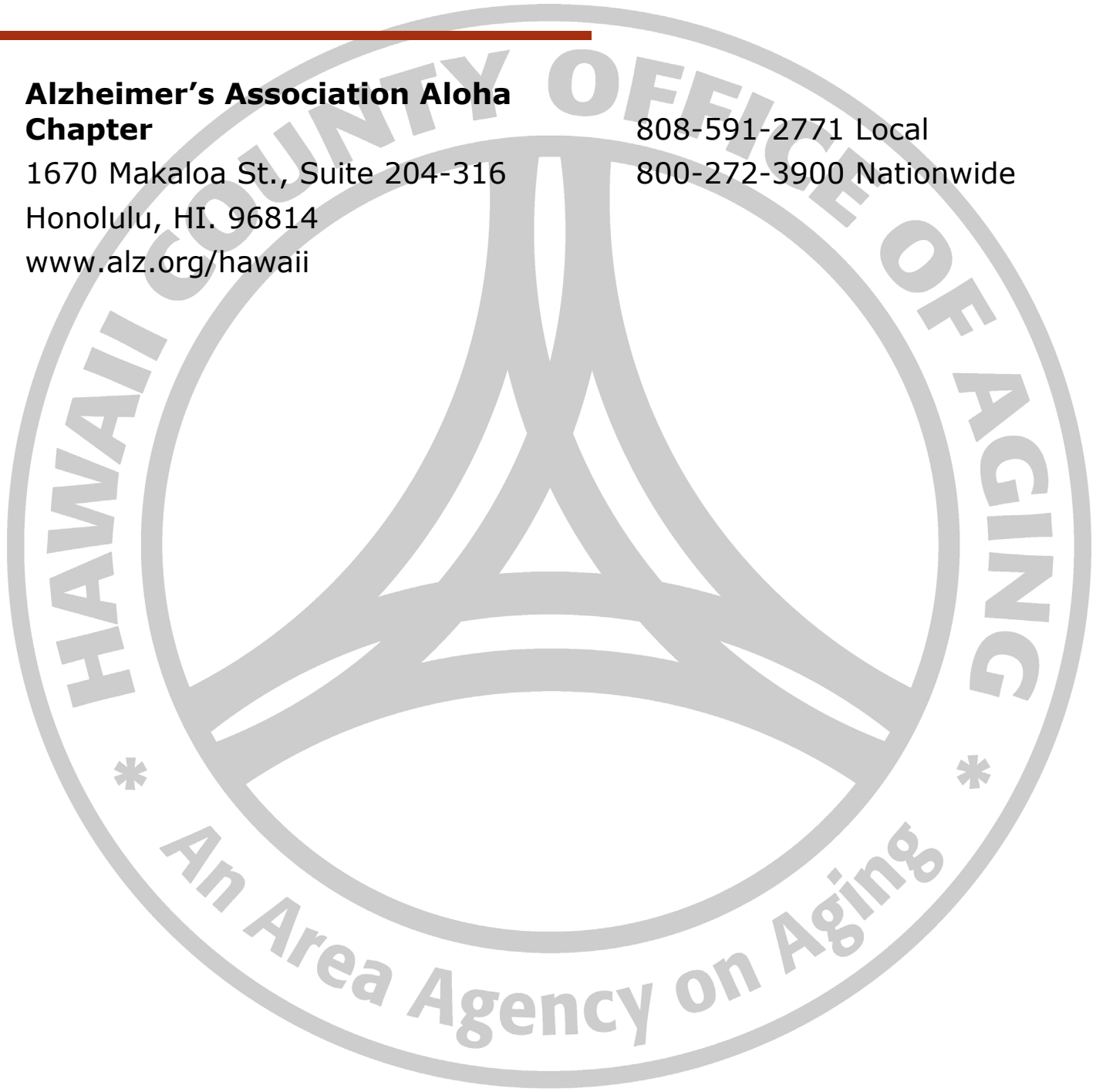
65-1267B Lyndsey Rd.
Kamuela, HI 96743
www.hoonaniadultcareservices.com

808-887-6440 Phone
808-443-0521 Fax

Alzheimer's Association Aloha Chapter

1670 Makaloa St., Suite 204-316
Honolulu, HI. 96814
www.alz.org/hawaii

808-591-2771 Local
800-272-3900 Nationwide



Ho’opono Services for the Blind

75 Aupuni Street, Suite 110 Hilo HI 96720 808-586-5269 TDD
75-5722 Konkani Hwy, Kona, HI 96740 808-586-5269 V/TTY
<https://humanservices.hawaii.gov/vr/hoopono> 808-323-0025 V/TTY

Sprint Relay Services for Hearing and Speech Impaired

Speech to Speech 877-447-8711
Text/TTY 711 or 877-447-5990
Voice 711 or 877-447-5991

Captel Phone for Hearing Impaired

888-269-7477
www.hawaiicaptel.com
Email: *Captel@captel.com *

Hawaii Association Of the Blind

808-521-7648
P.O. Box 60640
Ewa Beach HI 96706
Acb.org/Hawaii
Email: hab50@hotmail.com

Blue Water Resources, Inc.

688 Kino'ole St. Suite 101
Hilo, HI 96720
www.808bwr.com

808-443-5112 Office
888-794-9431 Toll Free
808-935-3595 Fax
888-794-9432 Toll Free Fax

Case Management Professionals

94-235 Hanawai Circle # 1B
Waipahu, HI 96797
www.casemanagementpro.com

808-689-1937 Office
877-689-1936 Toll Free

Services for Seniors

99 Aupuni St. Suite #120
Hilo, Hawaii 96720
www.sfshawaii.org

808-935-1144 Office
808-935-1143 Fax

**State Department of Health –
Public Health Nursing**

75 Aupuni St. Hilo HI 96720
79-1015 Haukapila Street,
Kealakekeu, HI 96750
<http://health.hawaii.gov/phnb>

808-974-6025 Phone Hilo
808-933-2917 Fax Hilo
808-322-1500 Phone Kona
808-322-1504 Fax Kona

Aloha Independent Living Hawai'i

1055 Kino'ole St. Suite 202
Hilo, HI 96720
www.alohaihawaii.org

808-339-7297 Phone

Arc of Hilo

1099 Waianuenue Ave
Hilo, HI 96720
www.hiloarc.org

808-935-8535 Office

808-934-7714 Fax

Arc of Kona

81-1065 Konawaena School Rd.
Kealahou, HI 96740
www.arcofkona.org

808-323-2626 Office

808-323-9444 Fax

**Department of Health
Developmentally Disabled Division**

88 Kanaelehua Av #B102 – Hilo, HI

67-5189 Kamamalu St. - Kamuela, HI
81-980 Halekii St. #103 – Kona, HI
Email: hab50@hotmail.com

808-974-4280 East
Hawaii

808-887-6069 North
Hawaii

808-327-6216 West
Hawaii

Adult Protective Services

E. Hawai'i Hilo/Hamakua/Puna	808-933-8820
W. Hawai'i Kau/Kona/Kohala/Kamuela	808-327-6280
State Wide	808-832-5117

SCAMS

Hawai'i Police Department - Hilo	808-935-3311
Hawai'i Police Department - Kona	808-326-4646
Hawai'i Police Department - Keau	808-966-5835
Hawai'i Police Department – Honaka'a	808-775-7533
Waimea Police Station – Waimea	808-935-3311
Pahoa Police Station - Pahoa	808-887-3080
Better Business Bureau – Fraud Hotline	808-628-3950
The Fraud Hotline – Toll Free	1-888-333-1593

An Area Agency on Aging

Hale O’hana Spouse Abuse Shelter

Hilo-24 Hour Crisis Hotline 808-959-8864

West Hawai’i Domestic Abuse Shelter

Kona 24-hour Crisis Hotline 808-322-7233

Hope Services

808-935-3050

Kihei Pua Shelter - Hilo 808-937-1837

West HI Emergency Shelter - Kona 808-935-3050

Hale Maluhia Men’s Shelter 808-443-4717

Keolahou Men’s Shelter - Hilo 808-935-2973



An Area Agency on Aging

Catholic Charities Hawaii

62 Kino'ole St.

Hilo, HI 96720

www.catholiccharitieshawaii.org

808-935-4673 Office

United Way Hawai'i – Aloha Chapter

688 Kinoole St. # 201

Hilo, HI. 96720

www.hiuw.org

808-935-6393 Office

808-935-2553 Fax

211 Help Line

Social Security Administration

111 East Puainako St.

Hilo, HI 96720

www.ssa.gov

800-772-1213 Toll Free

HCEOC

47 Rainbow Drive

Hilo, HI 96720

www.hceoc.net

808-961-2681

Hawai'i County Parks and Recreation Elderly Activities Division/Coordinated Services for the Elderly – Senior Discount Booklets

East Hawai'i Phone 808-961-8777
West Hawai'i Phone 808-323-4320
www.hawaiicounty.gov/pr-elderly

State of Hawai'i Department of Human Services Financial Assistance

South Kona District Office 808-323-7573
Kohalo District Office 808-889-7141
Ka'u District Office 808-939-2242
North Hilo District Office 808-933-0331
South Hilo District Office 808-981-2754
Kamuela- Hamakua Office 808-775-8854

Americare – West Hawai'i

79-7393 Mamalahoa Hwy
Kealahou HI. 96750
www.americarehi.com

808-657-4085

Aloha TLC Home Care

67-1161 Hawaii Belt Rd.
Waimea – Kamuela, HI. 96743
www.alohatlchomecare.com

808-491-2273

Bayada Home Health- East Hawaii

1255 Kilauea Ave Suite 200
Hilo HI. 96720
www.bayada.com

808-933-1702

Care Resource Hawai'i – Island Wide

145 Keawe ST. Suite B
Hilo HI. 96720

808-935-2718

75-1000 Henry St. #201
Kailua-Kona HI. 96740

808-326-7021

www.careresourcehawaii.org

Hawai'i Care Solutions – Island Wide

7 Kukila St. #201
Hilo HI. 96720
www.hicareolutions1@gmail.com

808-961-6505

Helping Hands Healthcare – Island Wide

P.O. Box 817
Volcano HI. 96785
www.helpinghands4u.com

808-747-2273

Master Care, Inc. – Island Wide

419 Kilauea Ave
Hilo HI. 96720
www.gomastercare.com

808-935-2230*

MaxiCare- Link

311 Kino'ole St.
Hilo HI. 96720
www.maxicarelink.hilo@gmail.com

808-934-7733

Metrocare Hawai'i-Plus – Island Wide

311 Kino'ole St.
Hilo HI. 96720
www.metrocarehawaii-plus.com

808-934-8334

Ultimacare Inc. – Island Wide

315 Kino'ole St.
Hilo HI. 96720
www.ultimacarehawaii.com

808-933-9933

Kohala Home Health

67-1125 Mamalahoa Hwy
Waimea HI. 96743
www.queens.org/north-hawaii

808-881-4711

Hospice and Palliative Care

HCOA 2021

Hawai'i Care Choices

1011 Waianuenue Avenue
Hilo HI. 96720

808-969-1733
Hospice program

590 Kapiolani Street
Hilo HI 96720
www.hawaiicarechoices.org

808-934-2913
Palliative Care

Hospice of Kona

75-5925 Walua Rd
Kailua-Kona, HI 96740
www.hospiceofkona.org

808-324-7700

North Hawai'i Hospice

65-1328 Kawaihae Rd.
Waimea/Kamuela HI. 96743
www.northhawaiihospice.org

808-885-7547

Legal Aid Society of Hawai'i

101 Aupuni St. Ste. 1002
Hilo HI. 96720

808-961-2851

75-56546 Kuakini Hwy
Kailua-Kona HI 96740
www.legalaidhawaii.org

808-329-3910

Hawai'i Disability Rights Center

1132 Bishop St. Ste. 2102
Honolulu HI 96813

800-882-1057
808-949-2922
TTY

www.hawaiidisabilityrights.org

Ku'ikahi Mediation Center

101 Aupuni St. Suite PH 1014 B-2
Hilo HI 96720
www.hawaiiemediation.org

808-935-7844

West Hawai'i Mediation Center

65-1291 Kawaihae Rd, Suite 202
Waimea/Kamuela HI 96743
www.whmediation.org

808-885-5525

County of Hawai'i Prosecuting Attorney's Office

Aupuni Center 655 Kilauea Ave
Hilo HI 96720

808-961-0466

Kealakekua Bus. Center 81-980 Haleki'i St.
Suite 150 Kealakekua, HI 96750

808-322-2552

www.hawaiicounty.gov/prosecuting-attorney

Hawai'i State Office of the Public Defender

275 Ponahawai Street #201 Hilo HI
81-948 Waenaoihana Loop #110
Kealakekua HI 96750

808-974-4571

808-322-1945

www.publicdefender.hawaii.gov

Hawai'i County Nutrition Program

1055 Kino'ole Street Suite 102
Hilo HI. 96720

808-961-8726
808-961-8025 TTY

www.hawaiicounty.gov

Hawai'i Food Basket

40 Holomua St.
Hilo HI 96720

808-933-6030

73-4161 Ulu Wini Pl. Kailua Kona HI 96740
www.hawaiifoodbasket.org

808-322-1418

Salvation Army

219 Ponahawai St.
Hilo HI 96720
www.hawaii.salvationarmy.org

808-935-1277

Apria Health Care

811 Laukapu St. # 9
Hilo HI. 96720
[www/apria.com](http://www.apria.com)

808-969-1211

Rainbow Medical Supply

224 Haili Street Suite B- Back
Hilo HI 96720
www.rainbowmedicalsupply.com

808-982-3834

KTA Super Store Pharmacies

50 East Puainako St. Hilo
65-1158 Mamalahoa Hwy. Kamuela
68-3916 Paniolo Ave. Waikoloa Village
78-6831 Ali'i Dr. Kailua-Kona
www.ktasuperstores.com/pharmacy

808-959-8700*
808-885-0033
808-883-8434
808-322-2511

Mental Health Services

HCOA 2021

Hawaii State Department of Mental Health – Crisis Line

1-800-753-6879

Hawai'i State Department of Health Community Mental Health Centers

37 Kekaulike St. Hilo HI	808-974-4300
45-3380 Mamane St. Honokaa HI	808-775-8835
15-2866 Pahoa Village Rd. Pahoa HI	808-965-2240
67-5189 Kamamalu St. Kamuela HI	808-885-1220
79-1020 Haukapila St. Kealahou HI	808-322-4818
2019-B Kaalaiki Rd. Naalehu HI	808-939-2406

Hope Services

357 Waianuenue Ave
Hilo HI. 96720
www.hopeserviceshawaii.org

808-935-3050

Mental Health Kookia

208 Wainaku St. Hilo HI
75-166 Kalani St. Kailua-Kona HI
www.mentalhealthkookia.org

808-935-7167
808-331-1468

Nursing Homes and Acute Care

HCOA 2021

Hale Anuenue Restorative Care Center

133 Waianuenue Ave.
Hilo HI 96720

808-961-6644

www.haleanuenuecarecenter.com

Hilo Medical Center's Extended Care Program

1190 Waianuenue Ave
Hilo HI 96720

808-932-3570

www.hilomedicalcenter.org

Honoka'a Hospital Hale Ho'ola Hamakua

45-547 Plumeria St.
Honoka'a HI 96727

808-932-4100

www.halehoolahamakua.org

Kau Hospital

One Kamani St
Pahala HI 96778

808-932-4200

www.kauhospital.org

Nursing Homes and Acute Care (Cont.)

HCOA 2021

Kohala Hospital

54-383 Hospital Rd.
Kapaau HI 96755

808-889-6211

www.kohala.hhsc.org

Legacy Hilo Rehabilitation and Nursing Center

563 Kaumana Dr.
Hilo HI 96720
www.ohanapacific.com/locations/hawaii-island/legacy-hilo

808-498-0100

Life Care Center

944 W. Kawaihoni St.
Hilo HI 96720

808-959-9151

78-6957 Kamehameha III Rd.
Kailua-Kona HI 96740

808-322-2790

Big Island Housing Foundation

688 Kino'ole St. Suite 212
Hilo HI. 96720
www.bigislandhousing.com

808-969-3327

**County of Hawai'i Office of Housing and
Community Development**

1990 Kino'ole St. Suite 105
Hilo HI 96720
74-5044 Ane Keohokalole Hwy.
Kailua-Kona 96740
www.hawaiicounty.gov/office-of-housing

808-747-2273

808-323-4300

**State of Hawai'i Department of Human
Services Public Housing Authority**

600 Wailoa St.
Hilo HI. 96720
www.hpha.hawaii.gov

808-933-0474

HI County Economic Opportunity Council

47 Rainbow Dr.
Hilo HI 96720
www.hceoc.net

808-961-2681

Hawai'i County Mass Transit Agency

Hele-On Kako'o Paratransit – Kona
Hele-On Bus
Shared Ride Taxi
www.hawaiicounty.gov/mass-transit

808-961-8744
808-967-8744
808-961-8744

**Hawai'i County Parks and Rec.
Department – Coordinated Services for
the Elderly**

1055 Kino'ole St. Suite 106
Hilo HI 96720

808-961-8777
808-961-8025 TTY

74-5044 Ane Keohokalole Hwy,
Kailua-Kona HI. 96740
www.hawaiicounty.gov/pr-elderly/

808-323-4320
808-961-8025 TTY

Hui Malama Ola Na Oiwi

1438 Kilauea Ave

Hilo HI. 96720

www.hmono.org

808-969-9220

Pro Care Transport

www.procaretransporthawaii.com

808-935-0183



HAWAII COUNTY OFFICE OF AGING

* An Area Agency on Aging *

State of Hawai'i Office of Veteran's Services

1304 Kekuanaoa St. Suite L 102
Hilo HI 96720

808-369-3538

73-4976 Kamanu St. Suite 207
Kailua-Kona HI 96740

808-329-0574

www.dod.hawaii.gov/ovs/

US Veteran's Affairs Office

1285 Waianuenue Ave. Ste. 211
Hilo HI 96720

808-935-3781

75-377 Hualalai Rd
Kailua-Kona HI 96740

808-329-0774*

Kona Veteran's Center

73-4976 Kamanu St. Suite 207
Kailua-Kona, HI 96740
www.va.gov.directory

808-329-0574

Yukio State Veteran's Home

1180 Waianuenue Ave.
Hilo HI 96720

808-961-1500

Your Contacts

