

# *Senior Service Directory*



2022 – 2023 – 2<sup>nd</sup> Edition

# Hawai'i County Office of Aging Aging & Disability Resource Center

## What is the Aging and Disability Resource Center (ADRC)?

The ADRC is an access point for older individuals, people with disabilities and caregivers. The ADRC provides information, awareness and referrals island-wide. Aging and Disability Specialists are prepared to help individuals find information on supports and services provided throughout the island. They are also available to meet with families to provide Option Counseling to help people plan for long-term support needs.

This directory was developed to assist Hawai'i Island's seniors, individuals with disabilities, caregivers, and families in finding meaningful resources. Each organization is listed with location, phone, fax and website information. This is a list of resources for most asked about items; this is not a complete list of all island resources. Please contact the Aging and Disability Resource Center (ADRC) with questions or if you need assistance with connecting to resources.

The following is provided as public information by the Hawai'i County Office of Aging and The Aging and Disability Resource Center. This information is not a complete or comprehensive list of all service providers who are qualified or licensed in the County of Hawai'i. This list of service providers does not constitute an endorsement, recommendation or determination of fitness to provide professional services to the public or any person or entities by the County of Hawai'i. It is your responsibility to verify and investigate the service providers. The County of Hawai'i assumes no liability for any actions, non-action, or business conducted with these providers.



**ADRC – Hilo (808) 961-8626 ADRC – Kona (808) 323-4392**

In collaboration with the Executive Office on Aging, Hawai'i County Office of Aging, City and County of Honolulu Elderly Affairs Division, Maui County Office on Aging, and County of Kaua'i Agency on Elderly Affairs, ADRC initiatives and Services for Seniors is funded in part by the U. S. Administration on Aging and Centers for Medicare and Medicaid Services, State of Hawai'i and Counties of Hawai'i, Maui, Kaua'i and City and County of Honolulu. This Directory was funded in part by the County of Hawai'i, the State of Hawai'i Executive Office on Aging and through Title III funding of the Older Americans Act.

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## **Hilo Medical Center**

808-932-3000

1190 Waianuenue Ave  
Hilo, Hawai'i 96720  
[www.hilomedicalcenter.org](http://www.hilomedicalcenter.org)

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## **Kona Community Hospital**

808-322-9311

79-1019 Haukapila St  
Kealahou HI. 96750  
[www.kch.hhsc.org](http://www.kch.hhsc.org)

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## **Kau Hospital**

808-932-4200

1 Kamani St.  
Pahala HI, 96777  
[www.kauhospital.org](http://www.kauhospital.org)

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## **Queens North Hawai'i Community Hospital**

808-885-4444

67-1125 Hawaii Belt Rd  
Waimea HI, 96743  
[www.queens.org/north-hawaii](http://www.queens.org/north-hawaii)

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**Hawai'i County Office of Aging - Hilo**

1055 Kino'ole St. Suite 101  
Hilo, Hawai'i 96720  
[www.hcoahawaii.org](http://www.hcoahawaii.org)

808-961-8600 Office  
808-961-8603 Fax

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**Aging and Disability Resource Center-Hilo**

1055 Kino'ole St.  
Hilo, Hawai'i 96720  
[www.hcoahawaii.org](http://www.hcoahawaii.org)

808-961-8626 Office  
808-961-8603 Fax

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**Hawai'i County Office of Aging – Kailua Kona**

74-5044 Ane Keohokalole Highway  
Kailua-Kona, Hawai'i 96740  
[www.hcoahawaii.org](http://www.hcoahawaii.org)

808-323-4390 Office  
808-323-4398 Fax

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**Aging and Disability Resource Center Kailua-Kona**

74-5044 Ane Keohokalole Highway  
Kailua-Kona, Hawai'i 96740  
[www.hcoahawaii.org](http://www.hcoahawaii.org)

808-323-4392 Office  
808-323-4398 Fax

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## **Hawai'i Police Department – Hilo**

349 Kapiolani St.  
Hilo, Hawai'i 96720  
[www.Hawaiiipolice.com](http://www.Hawaiiipolice.com)

808-935-3311 Non-Emergency  
911 Emergency

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## **Hawai'i Police Department - Kona**

74-611 Hale Makai Pl.  
Kailua-Kona HI 96740  
[www.Hawaiiipolice.com](http://www.Hawaiiipolice.com)

808-326-4646 Non-Emergency  
911 Emergency

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## **Hawai'i Police Department - Keaau**

Old Volcano Rd.  
Keaau, HI 96749  
[www.Hawaiiipolice.com](http://www.Hawaiiipolice.com)

808-966-5835 Non-Emergency  
911 Emergency

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## **Hawai'i Police Department – Honoka'a**

45-3400 Mamane St.  
Honoka'a HI, 96727  
[www.Hawaiiipolice.com](http://www.Hawaiiipolice.com)

808-775-7533 Non-Emergency  
911 Emergency

## Emergency Numbers

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HCOA 2022

### **Waimea Police Station - Waimea**

67-5185 Kamamalu St.  
Kamuela, HI 96743  
[www.Hawaiiipolice.com](http://www.Hawaiiipolice.com)

808-887-3080 Non-Emergency  
911 Emergency

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### **Pahoa Police Station**

15-2615 Keaau-Pahoa Rd.  
Pahoa, HI 96778  
[www.Hawaiiipolice.com](http://www.Hawaiiipolice.com)

808-965-2716 Non-Emergency  
911 Emergency

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### **Hawai'i County Fire Dept. - Hilo**

466 Kino'ole St.  
Hilo, HI 96720  
[www.Hawaiiicounty.gov](http://www.Hawaiiicounty.gov)

808-932-2900 Non-Emergency  
911 Emergency

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## Adult Day Centers

HCOA 2022

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### **Hawai'i Island Adult Care**

561 Kupuna Place

Hilo, HI 96720

[www.hawaiiislandadultcare.org](http://www.hawaiiislandadultcare.org)

808-961-3747 Phone

808-961-3740 Fax

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**Alzheimer's Association Aloha  
Chapter**

1670 Makaloa St., Suite 204-316

Honolulu, HI. 96814

[www.alz.org/hawaii](http://www.alz.org/hawaii)

808-591-2771 Local

800-272-3900 Nationwide

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### **Ho'opono Services for the Blind**

75 Aupuni Street, Suite 110 Hilo HI 96720

75-5722 Konkani Hwy, Kona, HI 96740

<https://humanservices.hawaii.gov/vr/hoopono>

808-586-5269 TDD

808-586-5269 V/TTY

808-323-0025 V/TTY

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### **Sprint Relay Services for Hearing and Speech Impaired**

Speech to Speech

Text/TTY

Voice

877-447-8711

711 or 877-447-5990

711 or 877-447-5991

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### **Captel Phone for Hearing Impaired**

[www.hawaiicaptel.com](http://www.hawaiicaptel.com)

Email: [Captel@captel.com](mailto:Captel@captel.com)

888-269-7477

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### **Hawaii Association Of the Blind**

P.O. Box 60640

Ewa Beach HI 96706

[Acb.org/Hawaii](http://Acb.org/Hawaii)

Email: [hab50@hotmail.com](mailto:hab50@hotmail.com)

808-521-7648

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**Blue Water Resources, Inc.**

688 Kino'ole St. Suite 101

Hilo, HI 96720

[www.808bwr.com](http://www.808bwr.com)

808-443-5112 Office

888-794-9431 Toll Free

808-935-3595 Fax

888-794-9432 Toll Free Fax

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**Case Management Professionals**

94-235 Hanawai Circle # 1B

Waipahu, HI 96797

[www.casemanagementpro.com](http://www.casemanagementpro.com)

808-689-1937 Office

877-689-1936 Toll Free

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**Services for Seniors**

99 Aupuni St. Suite #120

Hilo, Hawaii 96720

[www.sfshawaii.org](http://www.sfshawaii.org)

808-935-1144 Office

808-935-1143 Fax

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**State Department of Health –  
Public Health Nursing**

75 Aupuni St. Hilo HI 96720

79-1015 Haukapila Street,

Kealakekeu, HI 96750

<http://health.hawaii.gov/phnb>

808-974-6025 Phone Hilo

808-933-2917 Fax Hilo

808-322-1500 Phone Kona

808-322-1504 Fax Kona

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**Aloha Independent Living Hawai'i**

1055 Kino'ole St. Suite 202  
Hilo, HI 96720  
www.alohaihawaii.org

808-339-7297 Phone

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**Arc of Hilo**

1099 Waianuenue Ave  
Hilo, HI 96720  
www.hiloarc.org

808-935-8535 Office

808-934-7714 Fax

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**Arc of Kona**

81-1065 Konawaena School Rd.  
Kealahou, HI 96740  
www.arcofkona.org

808-323-2626 Office

808-323-9444 Fax

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**Department of Health  
Developmentally Disabled Division**

88 Kanoiehua Av #B102 – Hilo, HI  
  
67-5189 Kamamalu St. - Kamuela, HI  
81-980 Halekii St. #103 – Kona, HI  
Email: hab50@hotmail.com

808-974-4280 East  
Hawaii  
808-887-6069 North  
Hawaii  
808-327-6216 West  
Hawaii

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## Adult Protective Services

E. Hawai'i Hilo/Hamakua/Puna	808-933-8820
W. Hawai'i Kau/Kona/Kohala/Kamuela	808-327-6280
State Wide	808-832-5115

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## SCAMS

Hawai'i Police Department - Hilo	808-935-3311
Hawai'i Police Department - Kona	808-326-4646
Hawai'i Police Department - Keaau	808-966-5835
Hawai'i Police Department - Honaka'a	808-775-7533
Waimea Police Station - Waimea	808-935-3311
Pahoa Police Station - Pahoa	808-887-3080
Better Business Bureau - Fraud Hotline	808-628-3950
The Fraud Hotline - Toll Free	1-888-333-1593

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## **Hale O’hana Spouse Abuse Shelter**

Hilo-24 Hour Crisis Hotline

808-959-8864

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## **West Hawai’i Domestic Abuse Shelter**

Kona 24-hour Crisis Hotline

808-322-7233

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## **Hope Services**

Kihei Pua Shelter - Hilo

808-935-3050

808-937-1837

West HI Emergency Shelter - Kona

808-935-3050

Hale Maluhia Men’s Shelter

808-443-4717

Keolahou Men’s Shelter - Hilo

808-935-2973

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## **Catholic Charities Hawaii**

62 Kino'ole St.  
Hilo, HI 96720  
[www.catholiccharitieshawaii.org](http://www.catholiccharitieshawaii.org)

808-935-4673 Office

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## **United Way Hawai'i – Aloha Chapter**

688 Kinoole St. # 201  
Hilo, HI. 96720  
[www.hiuw.org](http://www.hiuw.org)

808-935-6393 Office  
808-935-2553 Fax  
211 Help Line

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## **Social Security Administration**

111 East Puainako St.  
Hilo, HI 96720  
[www.ssa.gov](http://www.ssa.gov)

800-772-1213 Toll Free

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## **HCEOC**

47 Rainbow Drive  
Hilo, HI 96720  
[www.hceoc.net](http://www.hceoc.net)

808-961-2681

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**Hawai'i County Parks and  
Recreation Elderly Activities  
Division/Coordinated Services for  
the Elderly – Senior Discount  
Booklets**

East Hawai'i Phone	808-961-8777
West Hawai'i Phone	808-323-4320
<a href="http://www.hawaiicounty.gov/pr-elderly">www.hawaiicounty.gov/pr-elderly</a>	

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**State of Hawai'i Department of  
Human Services Financial  
Assistance**

South Kona District Office	808-323-7573
Kohalo District Office	808-889-7141
Ka'u District Office	808-939-2242
North Hilo District Office	808-933-0331
South Hilo District Office	808-981-2754
Kamuela- Hamakua Office	808-775-8854

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### **Americare – West Hawai'i**

79-7393 Mamalahoa Hwy  
Kealahou HI. 96750  
[www.americarehi.com](http://www.americarehi.com)

808-657-4085

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### **Aloha TLC Home Care**

67-1161 Hawaii Belt Rd.  
Waimea – Kamuela, HI. 96743  
[www.alohatlchomecare.com](http://www.alohatlchomecare.com)

808-491-2273

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### **Bayada Home Health- East Hawaii**

1255 Kilauea Ave Suite 200  
Hilo HI. 96720  
[www.bayada.com](http://www.bayada.com)

808-933-1702

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**Hawai'i Care Solutions – Island Wide**

7 Kukila St. #201 808-961-6505  
Hilo HI. 96720  
www.hicareolutions1@gmail.com

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**Helping Hands Healthcare – Island Wide**

P.O. Box 817 808-747-2273  
Volcano HI. 96785  
www.helpinghands4u.com

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**Master Care, Inc. – Island Wide**

419 Kilauea Ave 808-935-2230  
Hilo HI. 96720  
www.gomastercare.com

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**MaxiCare- Link**

311 Kino'ole St. 808-934-7733  
Hilo HI. 96720  
www.maxicarelink.hilo@gmail.com

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**Metrocare Hawai'i-Plus – Island Wide**

311 Kino'ole St.  
Hilo HI. 96720  
[www.metrocarehawaii-plus.com](http://www.metrocarehawaii-plus.com)

808-934-8334

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**Ultimacare Inc. – Island Wide**

315 Kino'ole St.  
Hilo HI. 96720  
[www.ultimacarehawaii.com](http://www.ultimacarehawaii.com)

808-933-9933

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**Kohala Home Health**

67-1125 Mamalahoa Hwy  
Waimea HI. 96743  
[www.queens.org/north-hawaii](http://www.queens.org/north-hawaii)

808-881-4711

## Hospice and Palliative Care

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HCOA 2022

### Hawai'i Care Choices

1011 Waianuenue Avenue  
Hilo HI. 96720

808-969-1733  
Hospice program

590 Kapiolani Street  
Hilo HI 96720  
[www.hawaiicarechoices.org](http://www.hawaiicarechoices.org)

808-934-2913  
Palliative Care

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### Hospice of Kona

75-5925 Walua Rd  
Kailua-Kona, HI 96740  
[www.hospiceofkona.org](http://www.hospiceofkona.org)

808-324-7700

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### North Hawai'i Hospice

65-1328 Kawaihae Rd.  
Waimea/Kamuela HI. 96743  
[www.northhawaiihospice.org](http://www.northhawaiihospice.org)

808-885-7547

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**Legal Aid Society of Hawai'i**

101 Aupuni St. Ste. 1002  
Hilo HI. 96720

808-961-2851

75-56546 Kuakini Hwy  
Kailua-Kona HI 96740  
[www.legalaidhawaii.org](http://www.legalaidhawaii.org)

808-329-3910

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**Hawai'i Disability Rights Center**

1132 Bishop St. Ste. 2102  
Honolulu HI 96813

800-882-1057  
808-949-2922  
TTY

[www.hawaiidisabilityrights.org](http://www.hawaiidisabilityrights.org)

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**Ku'ikahi Mediation Center**

101 Aupuni St. Suite PH 1014 B-2  
Hilo HI 96720  
[www.hawaiimediation.org](http://www.hawaiimediation.org)

808-935-7844

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**West Hawai'i Mediation Center**

65-1291 Kawaihae Rd, Suite 202  
Waimea/Kamuela HI 96743  
[www.whmediation.org](http://www.whmediation.org)

808-885-5525

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**County of Hawai'i Prosecuting Attorney's Office**

Aupuni Center 655 Kilauea Ave  
Hilo HI 96720 808-961-0466

Kealakekua Bus. Center 81-980 Haleki'i St.  
Suite 150 Kealakekua, HI 96750 808-322-2552  
[www.hawaiicounty.gov/prosecuting-attorney](http://www.hawaiicounty.gov/prosecuting-attorney)

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**Hawai'i State Office of the Public Defender**

275 Ponahawai Street #201 Hilo HI 808-974-4571  
81-948 Waenaoihana Loop #110 808-322-1945  
Kealakekua HI 96750  
[www.publicdefender.hawaii.gov](http://www.publicdefender.hawaii.gov)

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**Hawai'i County Nutrition Program**

1055 Kino'ole Street Suite 102  
Hilo HI. 96720

808-961-8726  
808-961-8025 TTY

[www.hawaiicounty.gov](http://www.hawaiicounty.gov)

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**Hawai'i Food Basket**

40 Holomua St.  
Hilo HI 96720

808-933-6030

73-4161 Ulu Wini Pl. Kailua Kona HI 96740  
[www.hawaiifoodbasket.org](http://www.hawaiifoodbasket.org)

808-322-1418

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**Salvation Army**

219 Ponahawai St.  
Hilo HI 96720  
[www.hawaii.salvationarmy.org](http://www.hawaii.salvationarmy.org)

808-935-1277

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**Apria Health Care**

811 Laukapu St. # 9  
Hilo HI. 96720  
www/apria.com

808-969-1211

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**Rainbow Medical Supply**

224 Haili Street Suite B- Back  
Hilo HI 96720  
www.rainbowmedicalsupply.com

808-982-3834

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**KTA Super Store Pharmacies**

50 East Puainako St. Hilo  
65-1158 Mamalahoa Hwy. Kamuela  
68-3916 Paniolo Ave. Waikoloa Village  
78-6831 Ali'i Dr. Kailua-Kona  
www.ktasuperstores.com/pharmacy

808-959-8700  
808-885-0033  
808-883-8434  
808-322-2511

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**Akana Medical Supply LLC.**

16-665 Milo Street, Unit 2A  
Keaau, HI 96749  
akanamedsupply@gmail.com

808-982-8321 Phone  
808-966-4998 Fax



## Mental Health Services

HCOA 2022

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### Hawaii State Department of Mental Health – Crisis Line

1-800-753-6879

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### Hawai'i State Department of Health Community Mental Health Centers

37 Kekaulike St. Hilo HI

808-974-4300

45-3380 Mamane St. Honokaa HI

808-775-8835

15-2866 Pahoia Village Rd. Pahoia HI

808-965-2240

67-5189 Kamamalu St. Kamuela HI

808-885-1220

79-1020 Haukapila St. Kealahou HI

808-322-4818

2019-B Kaalaiki Rd. Naalehu HI

808-939-2406

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### Hope Services

357 Waianuenue Ave

808-935-3050

Hilo HI. 96720

[www.hopeserviceshawaii.org](http://www.hopeserviceshawaii.org)

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### Mental Health Kokua

208 Wainaku St. Hilo HI

808-935-7167

75-166 Kalani St. Kailua-Kona HI

808-331-1468

[www.mentalhealthkokua.org](http://www.mentalhealthkokua.org)

## **Nursing Homes and Acute Care**

**HCOA 2022**

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### **Hale Anuenue Restorative Care Center**

133 Waianuenue Ave.  
Hilo HI 96720

808-961-6644

[www.haleanuenuecarecenter.com](http://www.haleanuenuecarecenter.com)

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### **Hilo Medical Center's Extended Care Program**

1190 Waianuenue Ave  
Hilo HI 96720

808-932-3570

[www.hilomedicalcenter.org](http://www.hilomedicalcenter.org)

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### **Honoka'a Hospital Hale Ho'ola Hamakua**

45-547 Plumeria St.  
Honoka'a HI 96727  
[www.halehoolahamakua.org](http://www.halehoolahamakua.org)

808-932-4100

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### **Kau Hospital**

One Kamani St  
Pahala HI 96778  
[www.kauhospital.org](http://www.kauhospital.org)

808-932-4200

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**Kohala Hospital**

54-383 Hospital Rd.  
Kapaau HI 96755

808-889-6211

[www.kohala.hhsc.org](http://www.kohala.hhsc.org)

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**Legacy Hilo Rehabilitation and Nursing  
Center**

563 Kaumana Dr.  
Hilo HI 96720  
[www.ohanapacific.com/locations/hawaii-island/legacy-hilo](http://www.ohanapacific.com/locations/hawaii-island/legacy-hilo)

808-498-0100

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**Life Care Center**

944 W. Kawaihoni St.  
Hilo HI 96720

808-959-9151

78-6957 Kamehameha III Rd.  
Kailua-Kona HI 96740

808-322-2790

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## **Big Island Housing Foundation**

688 Kino'ole St. Suite 212  
Hilo HI. 96720  
[www.bigislandhousing.com](http://www.bigislandhousing.com)

808-969-3327

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## **County of Hawai'i Office of Housing and Community Development**

1990 Kino'ole St. Suite 105  
Hilo HI 96720  
74-5044 Ane Keohokalole Hwy.  
Kailua-Kona 96740  
[www.hawaiicounty.gov/office-of-housing](http://www.hawaiicounty.gov/office-of-housing)

808-961-8379

808-323-4300

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## **State of Hawai'i Department of Human Services Public Housing Authority**

600 Wailoa St.  
Hilo HI. 96720  
[www.hpha.hawaii.gov](http://www.hpha.hawaii.gov)

808-933-0474

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**HI County Economic Opportunity Council**

47 Rainbow Dr.  
Hilo HI 96720  
[www.hceoc.net](http://www.hceoc.net)

808-961-2681

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**Hawai'i County Mass Transit Agency**

Hele-On Kako'o Paratransit – Kona  
Hele-On Bus  
Shared Ride Taxi  
[www.hawaiicounty.gov/mass-transit](http://www.hawaiicounty.gov/mass-transit)

808-961-8744  
808-967-8744  
808-961-8744

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**Hawai'i County Parks and Rec.  
Department – Coordinated Services for  
the Elderly**

1055 Kino'ole St. Suite 106  
Hilo HI 96720  
  
74-5044 Ane Keohokalole Hwy,  
Kailua-Kona HI. 96740  
[www.hawaiicounty.gov/pr-elderly/](http://www.hawaiicounty.gov/pr-elderly/)

808-961-8777  
808-961-8025 TTY  
  
808-323-4320  
808-961-8025 TTY

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**Hui Malama Ola Na Oiwi**

1438 Kilauea Ave

Hilo HI 96720

[www.hmono.org](http://www.hmono.org)

808-969-9220

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**Pro Care Transport**

[www.procaretransporthawaii.com](http://www.procaretransporthawaii.com)

808-935-0183

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**State of Hawai'i Office of Veteran's Services**

1304 Kekuanaoa St. Suite L 102  
Hilo HI 96720

808-369-3538

73-4976 Kamanu St. Suite 207  
Kailua-Kona HI 96740  
[www.dod.hawaii.gov/ovs/](http://www.dod.hawaii.gov/ovs/)

808-329-0574

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**US Veteran's Affairs Office**

1285 Waianuenue Ave. Ste. 211  
Hilo HI 96720

808-935-3781

75-377 Hualalai Rd  
Kailua-Kona HI 96740

808-329-0774

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**Kona Veteran's Center**

73-4976 Kamanu St. Suite 207  
Kailua-Kona, HI 96740  
[www.va.gov/directory](http://www.va.gov/directory)

808-329-0574

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**Yukio State Veteran's Home**

1180 Waianuenue Ave.  
Hilo HI 96720

808-961-1500

