Hawai‘i County Office of Aging
Aging & Disability Resource Center

What is the Aging and Disability Resource Center (ADRC)?

The ADRC is an access point for older individuals, people with disabilities and caregivers. The ADRC provides information, awareness and referrals island-wide. Aging and Disability Specialists are prepared to help individuals find information on supports and services provided throughout the island. They are also available to meet with families to provide Option Counseling to help people plan for long-term support needs.

This directory was developed to assist Hawai‘i Island’s seniors, individuals with disabilities, caregivers, and families in finding meaningful resources. Each organization is listed with location, phone, fax and website information. This is a list of resources for most asked about items; this is not a complete list of all island resources. Please contact the Aging and Disability Resource Center (ADRC) with questions or if you need assistance with connecting to resources.

The following is provided as public information by the Hawai‘i County Office of Aging and The Aging and Disability Resource Center. This information is not a complete or comprehensive list of all service providers who are qualified or licensed in the County of Hawai‘i. This list of service providers does not constitute an endorsement, recommendation or determination of fitness to provide professional services to the public or any person or entities by the County of Hawai‘i. It is your responsibility to verify and investigate the service providers. The County of Hawai‘i assumes no liability for any actions, non-action, or business conducted with these providers.

ADRC – Hilo  (808) 961-8626  ADRC – Kona (808) 323-4392

In collaboration with the Executive Office on Aging, Hawai‘i County Office of Aging, City and County of Honolulu Elderly Affairs Division, Maui County Office on Aging, and County of Kaua‘i Agency on Elderly Affairs, ADRC initiatives and Services for Seniors is funded in part by the U. S. Administration on Aging and Centers for Medicare and Medicaid Services, State of Hawai‘i and Counties of Hawai‘i, Maui, Kaua‘i and City and County of Honolulu. This Directory was funded in part by the County of Hawai‘i, the State of Hawai‘i Executive Office on Aging and through Title III funding of the Older Americans Act.
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Hilo Medical Center
808-932-3000
1190 Waianuenue Ave
Hilo, Hawaii’i 96720
www.hilomedicalcenter.org

Kona Community Hospital
808-322-9311
79-1019 Haukapila St
Kealakekua HI. 96750
www.kch.hhsc.org

Kau Hospital
808-932-4200
1 Kamani St.
Pahala HI, 96777
www.kauhospital.org

Queens North Hawaii’i Community Hospital
808-885-4444
67-1125 Hawaii Belt Rd
Waimea HI, 96743
www.queens.org/north-hawaii
Hawai‘i County Office of Aging - Hilo
1055 Kino’ole St. Suite 101
Hilo, Hawai‘i 96720
www.hcoahawaii.org

Aging and Disability Resource Center-Hilo
1055 Kino’ole St.
Hilo, Hawai‘i 96720
www.hcoahawaii.org

Hawai‘i County Office of Aging – Kailua Kona
74-5044 Ane Keohokalole Highway
Kailua-Kona, Hawai‘i 96740
www.hcoahawaii.org

Aging and Disability Resource Center
Kailua-Kona
74-5044 Ane Keohokalole Highway
Kailua-Kona, Hawai‘i 96740
www.hcoahawaii.org
<table>
<thead>
<tr>
<th>Hawai‘i Police Department – Hilo</th>
<th>808-935-3311 Non-Emergency</th>
</tr>
</thead>
<tbody>
<tr>
<td>349 Kapiolani St.</td>
<td>911 Emergency</td>
</tr>
<tr>
<td>Hilo, Hawai‘i 96720</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.Hawaiipolice.com">www.Hawaiipolice.com</a></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Hawai‘i Police Department - Kona</th>
<th>808-326-4646 Non-Emergency</th>
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<tbody>
<tr>
<td>74-611 Hale Makai Pl.</td>
<td>911 Emergency</td>
</tr>
<tr>
<td>Kailua-Kona HI 96740</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.Hawaiipolice.com">www.Hawaiipolice.com</a></td>
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<table>
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<tr>
<th>Hawai‘i Police Department - Keau</th>
<th>808-966-5835 Non-Emergency</th>
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<tr>
<td>Old Volcano Rd.</td>
<td>911 Emergency</td>
</tr>
<tr>
<td>Keaau, HI 96749</td>
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<tr>
<td><a href="http://www.Hawaiipolice.com">www.Hawaiipolice.com</a></td>
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<table>
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<th>Hawai‘i Police Department – Honoka’a</th>
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<tr>
<td>45-3400 Mamane St.</td>
<td>911 Emergency</td>
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<tr>
<td>Honoka’a HI, 96727</td>
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<tr>
<td><a href="http://www.Hawaiipolice.com">www.Hawaiipolice.com</a></td>
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</tr>
<tr>
<td>Location</td>
<td>Phone Numbers</td>
</tr>
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</tr>
<tr>
<td><strong>Hawai’i County Fire Dept. - Hilo</strong></td>
<td>808-932-2900 Non-Emergency 911 Emergency</td>
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</table>
Adult Day Centers

Hawai‘i Island Adult Care

561 Kupuna Place
Hilo, HI 96720
www.hawaiiislandadultcare.org

808-961-3747 Phone
808-961-3740 Fax
<table>
<thead>
<tr>
<th>Alzheimer’s Association Aloha Chapter</th>
<th>808-591-2771 Local</th>
</tr>
</thead>
<tbody>
<tr>
<td>1670 Makaloa St., Suite 204-316</td>
<td>800-272-3900 Nationwide</td>
</tr>
<tr>
<td>Honolulu, HI. 96814</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.alz.org/hawaii">www.alz.org/hawaii</a></td>
<td></td>
</tr>
</tbody>
</table>
Blind and Deaf Services

Ho’opono Services for the Blind
75 Aupuni Street, Suite 110 Hilo HI 96720 808-586-5269 TDD
75-5722 Konkani Hwy, Kona, HI 96740 808-586-5269 V/TTY
https://humanservices.hawaii.gov/vr/hoopono 808-323-0025 V/TTY

Sprint Relay Services for Hearing and Speech Impaired
Speech to Speech 877-447-8711
Text/TTY 711 or 877-447-5990
Voice 711 or 877-447-5991

Captel Phone for Hearing Impaired 888-269-7477
www.hawaiicaptel.com
Email: Captel@captel.com

Hawaii Association Of the Blind 808-521-7648
P.O. Box 60640
Ewa Beach HI 96706
Acb.org/Hawaii
Email: hab50@hotmail.com
Case Management Agencies

Blue Water Resources, Inc.
688 Kino’ole St. Suite 101
Hilo, HI 96720
www.808bwr.com

Case Management Professionals
94-235 Hanawai Circle #1B
Waipahu, HI 96797
www.casemanagementpro.com

Services for Seniors
99 Aupuni St. Suite #120
Hilo, Hawaii 96720
www.sfshawaii.org

State Department of Health –
Public Health Nursing
75 Aupuni St. Hilo HI 96720
79-1015 Haukapila Street,
Kealakekeu, HI 96750
http://health.hawaii.gov/phnb

808-443-5112 Office
888-794-9431 Toll Free
808-935-3595 Fax
888-794-9432 Toll Free Fax

808-689-1937 Office
877-689-1936 Toll Free

808-935-1144 Office
808-935-1143 Fax

808-974-6025 Phone Hilo
808-933-2917 Fax Hilo
808-322-1500 Phone Kona
808-322-1504 Fax Kona
Disability Resources

Aloha Independent Living Hawai’i
1055 Kino’ole St. Suite 202
Hilo, HI 96720
www.alohaihawaii.org

Arc of Hilo
1099 Waianuenue Ave
Hilo, HI 96720
www.hiloarc.org

Arc of Kona
81-1065 Konawaena School Rd.
Kealakekua, HI 96740
www.arcofkona.org

Department of Health
Developmentally Disabled Division
88 Kanoelehua Av #B102 – Hilo, HI
67-5189 Kamamalu St. - Kamuela, HI
81-980 Halekii St. #103 – Kona, HI
Email: hab50@hotmail.com

808-339-7297 Phone
808-935-8535 Office
808-934-7714 Fax
808-323-2626 Office
808-323-9444 Fax
808-974-4280 East
808-887-6069 North
808-327-6216 West
Elder Abuse and Scams

Adult Protective Services
E. Hawai‘i  Hilo/Hamakua/Puna  808-933-8820
W. Hawai‘i  Kau/Kona/Kohala/Kamuela  808-327-6280
State Wide  808-832-5115

SCAMS
Hawai‘i Police Department - Hilo  808-935-3311
Hawai‘i Police Department - Kona  808-326-4646
Hawai‘i Police Department - Keaau  808-966-5835
Hawai‘i Police Department – Honaka’a  808-775-7533
Waimea Police Station – Waimea  808-935-3311
Pahoa Police Station - Pahoa  808-887-3080
Better Business Bureau – Fraud Hotline  808-628-3950
The Fraud Hotline – Toll Free  1-888-333-1593
Emergency Shelters

<table>
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<tr>
<th>Shelter</th>
<th>Contact Information</th>
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<tbody>
<tr>
<td>Hale O’hana Spouse Abuse Shelter</td>
<td>Hilo-24 Hour Crisis Hotline 808-959-8864</td>
</tr>
<tr>
<td>West Hawai’i Domestic Abuse Shelter</td>
<td>808-322-7233</td>
</tr>
<tr>
<td>West HI Emergency Shelter - Kona</td>
<td>Kona 24-hour Crisis Hotline</td>
</tr>
<tr>
<td>Hope Services</td>
<td>808-935-3050</td>
</tr>
<tr>
<td>Kihei Pua Shelter - Hilo</td>
<td>808-937-1837</td>
</tr>
<tr>
<td>West HI Emergency Shelter - Kona</td>
<td>808-935-3050</td>
</tr>
<tr>
<td>Hale Maluhia Men’s Shelter</td>
<td>808-443-4717</td>
</tr>
<tr>
<td>Keolahou Men’s Shelter - Hilo</td>
<td>808-935-2973</td>
</tr>
</tbody>
</table>
Catholic Charities Hawaii
62 Kino’ole St. 808-935-4673 Office
Hilo, HI 96720
www.catholiccharitieshawaii.org

United Way Hawai’i – Aloha Chapter
688 Kinoole St. # 201 808-935-6393 Office
688 Kinoole St. # 201 808-935-2553 Fax
Hilo, HI. 96720 211 Help Line
www.hiuw.org

Social Security Administration
111 East Puainako St. 800-772-1213 Toll Free
Hilo, HI 96720
www.ssa.gov

HCEOC
47 Rainbow Drive 808-961-2681
Hilo, HI 96720
www.hceoc.net
Hawai‘i County Parks and Recreation Elderly Activities Division/Coordinated Services for the Elderly – Senior Discount Booklets

East Hawai‘i Phone 808-961-8777
West Hawai‘i Phone 808-323-4320
www.hawaiicounty.gov/pr-elderly

State of Hawai‘i Department of Human Services Financial Assistance

South Kona District Office 808-323-7573
Kohalo District Office 808-889-7141
Ka‘u District Office 808-939-2242
North Hilo District Office 808-933-0331
South Hilo District Office 808-981-2754
Kamuela- Hamakua Office 808-775-8854
Home Care Agencies

**Americare – West Hawai‘i**
79-7393 Mamalahoa Hwy
Kealakekua HI. 96750
www.americarehi.com

808-657-4085

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**Aloha TLC Home Care**
67-1161 Hawaii Belt Rd.
Waimea – Kamuela, HI. 96743
www.alohatlchomecare.com

808-491-2273

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**Bayada Home Health- East Hawaii**
1255 Kilauea Ave Suite 200
Hilo HI. 96720
www.bayada.com

808-933-1702
Hawai’i Care Solutions – Island Wide
7 Kukila St. #201 808-961-6505
Hilo HI. 96720
www.hicaresolutions1@gmail.com

Helping Hands Healthcare – Island Wide
P.O. Box 817 808-747-2273
Volcano HI. 96785
www.helpinghands4u.com

Master Care, Inc. – Island Wide
419 Kilauea Ave 808-935-2230
Hilo HI. 96720
www.gomastercare.com

MaxiCare- Link
311 Kino’ole St. 808-934-7733
Hilo HI. 96720
www.maxicarelink.hilo@gmail.com
Metrocare Hawai‘i-Plus – Island Wide

311 Kino‘ole St. 808-934-8334
Hilo HI. 96720
www.metrocarehawaii-plus.com

Ultimacare Inc. – Island Wide

315 Kino‘ole St. 808-933-9933
Hilo HI. 96720
www.ultimacarehawaii.com

Kohala Home Health
67-1125 Mamalahoa Hwy 808-881-4711
Waimea HI. 96743
www.queens.org/north-hawaii
Hospice and Palliative Care

**Hawai‘i Care Choices**

1011 Waianuenue Avenue  
Hilo HI. 96720  
808-969-1733  
Hospice program

590 Kapiolani Street  
Hilo HI 96720  
808-934-2913  
Palliative Care

www.hawaiicarechoices.org

**Hospice of Kona**

75-5925 Walua Rd  
Kailua-Kona, HI 96740  
808-324-7700

www.hospiceofkona.org

**North Hawai‘i Hospice**

65-1328 Kawaihae Rd.  
Waimea/Kamuela HI. 96743  
808-885-7547

www.northhawaiihospice.org
Legal Aid Society of Hawai‘i

101 Aupuni St. Ste. 1002
Hilo HI. 96720
808-961-2851

75-56546 Kuakini Hwy
Kailua-Kona HI 96740
808-329-3910

www.legalaidhawaii.org

Hawai‘i Disability Rights Center

1132 Bishop St. Ste. 2102
Honolulu HI 96813
800-882-1057
808-949-2922
TTY

www.hawaiidisabilityrights.org

Ku‘ikahi Mediation Center

101 Aupuni St. Suite PH 1014 B-2
Hilo HI 96720
808-935-7844

www.hawaiimediation.org

West Hawai‘i Mediation Center

65-1291 Kawaihae Rd, Suite 202
Waimea/Kamuela HI 96743
808-885-5525

www.whmediation.org
Legal Assistance (Cont.)

**County of Hawai‘i Prosecuting Attorney’s Office**

Aupuni Center 655 Kilauea Ave 808-961-0466
Hilo HI 96720

Kealakekua Bus. Center 81-980 Haleki‘i St. 808-322-2552
Suite 150 Kealakekua, HI 96750

www.hawaiicounty.gov/prosecuting-attorney

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**Hawai‘i State Office of the Public Defender**

275 Ponahawai Street #201 Hilo HI 808-974-4571
81-948 Waenaoihana Loop #110 808-322-1945
Kealakekua HI 96750

www.publicdefender.hawaii.gov
Meals for Seniors

Hawai‘i County Nutrition Program
1055 Kino‘ole Street  Suite 102  808-961-8726
Hilo HI. 96720  808-961-8025 TTY

www.hawaiicounty.gov

Hawai‘i Food Basket
40 Holomua St.  808-933-6030
Hilo HI 96720

73-4161 Ulu Wini Pl. Kailua Kona HI 96740
www.hawaiifoodbasket.org  808-322-1418

Salvation Army
219 Ponahawai St.
Hilo HI 96720

www.hawaii.salvationarmy.org  808-935-1277
# Medical Equipment

<table>
<thead>
<tr>
<th>Business Name</th>
<th>Telephone</th>
<th>Address Details</th>
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<tbody>
<tr>
<td><strong>Apria Health Care</strong></td>
<td>808-969-1211</td>
<td>811 Laukapu St. # 9, Hilo HI. 96720</td>
</tr>
<tr>
<td></td>
<td></td>
<td>www/apria.com</td>
</tr>
<tr>
<td><strong>Rainbow Medical Supply</strong></td>
<td>808-982-3834</td>
<td>224 Haili Street Suite B- Back, Hilo HI 96720</td>
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<tr>
<td></td>
<td></td>
<td><a href="http://www.rainbowmedicalsupply.com">www.rainbowmedicalsupply.com</a></td>
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<tr>
<td><strong>KTA Super Store Pharmacies</strong></td>
<td>808-959-8700</td>
<td>50 East Puainako St. Hilo</td>
</tr>
<tr>
<td></td>
<td></td>
<td>65-1158 Mamalahoa Hwy. Kamuela</td>
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<td></td>
<td></td>
<td>68-3916 Paniolo Ave. Waikoloa Village</td>
</tr>
<tr>
<td></td>
<td></td>
<td>78-6831 Ali'i Dr. Kailua-Kona</td>
</tr>
<tr>
<td></td>
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<td><a href="http://www.ktasuperstores.com/pharmacy">www.ktasuperstores.com/pharmacy</a></td>
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<tr>
<td><strong>Akana Medical Supply LLC.</strong></td>
<td>808-982-8321 Phone</td>
<td>16-665 Milo Street, Unit 2A, Keaau, HI 96749</td>
</tr>
<tr>
<td></td>
<td></td>
<td>808-966-4998 Fax</td>
</tr>
<tr>
<td></td>
<td></td>
<td><a href="mailto:akanamedsupply@gmail.com">akanamedsupply@gmail.com</a></td>
</tr>
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Mental Health Services

Hawaii State Department of Mental Health – Crisis Line

1-800-753-6879

Hawai‘i State Department of Health Community Mental Health Centers

37 Kekaulike St. Hilo HI  808-974-4300
45-3380 Mamane St. Honokaa HI  808-775-8835
15-2866 Pahoa Village Rd. Pahoa HI  808-965-2240
67-5189 Kamamalu St. Kamuela HI  808-885-1220
79-1020 Haukapila St. Kealakekua HI  808-322-4818
2019-B Kaalaiki Rd. Naalehu HI  808-939-2406

Hope Services

357 Waianuenue Ave  808-935-3050
Hilo HI. 96720
www.hopeserviceshawaii.org

Mental Health Kokua

208 Wainaku St. Hilo HI  808-935-7167
75-166 Kalani St. Kailua-Kona HI  808-331-1468
www.mentalhealthkokua.org
Nursing Homes and Acute Care

Hale Anuenue Restorative Care Center

133 Waianuenue Ave. Hilo HI 96720
808-961-6644
www.haleanuenuecarecenter.com

Hilo Medical Center’s Extended Care Program

1190 Waianuenue Ave Hilo HI 96720
808-932-3570
www.hilomedicalcenter.org

Honoka’a Hospital Hale Ho’ola Hamakua

45-547 Plumeria St. Honoka’a HI 96727
808-932-4100
www.halehoolahamakua.org

Kau Hospital

One Kamani St Pahala HI 96778
808-932-4200
www.kauhospital.org
Nursing Homes and Acute Care (Cont.)

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**Kohala Hospital**

54-383 Hospital Rd.  
Kapaau HI 96755  
808-889-6211  
www.kohala.hhsc.org

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**Legacy Hilo Rehabilitation and Nursing Center**

563 Kaumana Dr.  
Hilo HI 96720  
808-498-0100  
www.ohanapacific.com/locations/hawaii-island/legacy-hilo

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**Life Care Center**

944 W. Kawaihali St.  
Hilo HI 96720  
808-959-9151  
78-6957 Kamehameha III Rd.  
Kailua-Kona HI 96740  
808-322-2790
Senior Housing Resources

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Big Island Housing Foundation

688 Kino’ole St. Suite 212 808-969-3327
Hilo HI. 96720
www.bigislandhousing.com

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County of Hawai’i Office of Housing and Community Development

1990 Kino’ole St. Suite 105 808-961-8379
Hilo HI 96720
1990 Kino’ole St. Suite 105 808-323-4300
74-5044 Ane Keohokalole Hwy.
Kailua-Kona 96740
www.hawaiicounty.gov/office-of-housing

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State of Hawai’i Department of Human Services Public Housing Authority

600 Wailoa St. 808-933-0474
Hilo HI. 96720
www.hpha.hawaii.gov
HI County Economic Opportunity Council
47 Rainbow Dr.
Hilo HI 96720 808-961-2681
www.hceoc.net

Hawai‘i County Mass Transit Agency
Hele-On Kako‘o Paratransit – Kona 808-961-8744
Hele-On Bus 808-967-8744
Shared Ride Taxi 808-961-8744
www.hawaiicounty.gov/mass-transit

Hawai‘i County Parks and Rec. Department – Coordinated Services for the Elderly
1055 Kino‘ole St. Suite 106 808-961-8777
Hilo HI 96720 808-961-8025 TTY
74-5044 Ane Keohokalole Hwy, 808-323-4320
Kailua-Kona HI. 96740 808-961-8025 TTY
www.hawaiicounty.gov/pr-elderly/
Transportation (Cont.)

Hui Malama Ola Na Oiwi
1438 Kilauea Ave
Hilo HI 96720 808-969-9220
www.hmono.org

Pro Care Transport

www.procaretransporthawaii.com 808-935-0183
State of Hawai‘i Office of Veteran’s Services
1304 Kekuanaoa St. Suite L 102
Hilo HI 96720 808-369-3538
73-4976 Kamanu St. Suite 207
Kailua-Kona HI 96740 808-329-0574
www.dod.hawaii.gov/ovs/

US Veteran’s Affairs Office
1285 Waianuenue Ave. Ste. 211
Hilo HI 96720 808-935-3781
75-377 Hualalai Rd
Kailua-Kona HI 96740 808-329-0774

Kona Veteran’s Center
73-4976 Kamanu St. Suite 207
Kailua-Kona, HI 96740 808-329-0574
www.va.gov.directory

Yukio State Veteran’s Home
1180 Waianuenue Ave. 808-961-1500
Hilo HI 96720
This Senior Service Directory is provided as public information by the Hawai'i County Office of Aging and The Aging and Disability Resource Center. This information is not a complete or comprehensive list of all service providers who are qualified or licensed in the County of Hawai'i. This list of service providers does not constitute an endorsement, recommendation or determination of fitness to provide professional services to the public or any person or entities by the County of Hawai'i. It is your responsibility to verify and investigate the service providers. The County of Hawai'i assumes no liability for any actions, non-action, or business conducted with these providers.