Hawai‘i County Office of Aging
Aging & Disability Resource Center

What is the Aging and Disability Resource Center (ADRC)?

The ADRC is an access point for older individuals, people with disabilities and caregivers. The ADRC provides information, awareness and referrals island wide. Aging and Disability Specialists are prepared to help individuals find information on supports and services provided throughout the island. They are also available to meet with families to provide Option Counseling to help people plan for long-term support needs.

This directory was developed to assist Hawai‘i Island’s seniors, individuals with disabilities, caregivers, and families in finding meaningful resources. Each organization is listed with location, phone, and fax and website information. This is a list of resources for most asked about items; this is not a complete list of all island resources. Please contact the Aging and Disability Resource Center (ADRC) with questions or if you need assistance with connecting to resources.

The following is provided as public information by the Hawai‘i County Office of Aging and The Aging and Disability Resource Center. This information is not a complete or comprehensive list of all service providers who are qualified or licensed in the County of Hawai‘i. This list of service providers does not constitute an endorsement, recommendation or determination of fitness to provide professional services to the public or any person or entities by the County of Hawai‘i. It is your responsibility to verify and investigate the service providers. The County of Hawai‘i assumes no liability for any actions, non-action, or business conducted with these providers.

ADRC – Hilo (808) 961-8626  ADRC – Kona (808) 323-4392

In collaboration with the Executive Office on Aging, Hawai‘i County Office of Aging, City and County of Honolulu Elderly Affairs Division, Maui County Office on Aging, and County of Kaua‘i Agency on Elderly Affairs, ADRC initiatives and Services for Seniors is funded in part by the U. S. Administration on Aging and Centers for Medicare and Medicaid Services, State of Hawai‘i and Counties of Hawai‘i, Maui, Kaua‘i and City and County of Honolulu. This Directory was funded in part by the County of Hawai‘i, the State of Hawai‘i Executive Office on Aging and through Title III funding of the Older Americans Act.
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Hilo Medical Center
1190 Waianuenue Ave
Hilo, Hawai‘i 96720
www.hilomedicalcenter.org

Kona Community Hospital
79-1019 Haukapila St
Kealakekua HI. 96750
www.kch.hhsc.org

Kau Hospital
1 Kamani St.
Pahala HI, 96777
www.kauhospital.org

Queens North Hawai‘i Community Hospital
67-1125 Hawaii Belt Rd
Waimea HI, 96743
www.queens.org/north-hawaii
Hawaiʻi County Office of Aging - Hilo
1055 Kinoʻole St. Suite 101
Hilo, Hawaiʻi 96720
www.hcoahawaii.org

Aging and Disability Resource Center - Hilo
1055 Kinoʻole St.
Hilo, Hawaiʻi 96720
www.hcoahawaii.org

Hawaiʻi County Office of Aging – Kailua Kona
74-5044 Ane Keohokalole Highway
Kailua-Kona, Hawaiʻi 96740
www.hcoahawaii.org

Aging and Disability Resource Center
Kailua-Kona
74-5044 Ane Keohokalole Highway
Kailua-Kona, Hawaiʻi 96740
www.hcoahawaii.org
Emergency Numbers

Hawai‘i Police Department – Hilo
349 Kapiolani St.
Hilo, Hawai‘i 96720
www.Hawaiipolice.com

Hawai‘i Police Department – Kona
74-611 Hale Makai Pl.
Kailua-Kona HI 96740
www.Hawaiipolice.com

Hawai‘i Police Department – Keau
Old Volcano Rd.
Keau, HI 96749
www.Hawaiipolice.com

Hawai‘i Police Department – Honoka‘a
45-3400 Mamane St.
Honoka‘a HI, 96727
www.Hawaiipolice.com

808-935-3311 Non-Emergency
911 Emergency

808-326-4646 Non-Emergency
911 Emergency

808-966-5835 Non-Emergency
911 Emergency

808-775-7533 Non-Emergency
911 Emergency
### Emergency Numbers

<table>
<thead>
<tr>
<th>Location</th>
<th>Non-Emergency Phone</th>
<th>Emergency Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Waimea Police Station - Waimea</strong></td>
<td>808-887-3080</td>
<td>911</td>
</tr>
<tr>
<td>67-5185 Kamamalu St.</td>
<td></td>
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</tr>
<tr>
<td>Kamuela, HI 96743</td>
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<tr>
<td><a href="http://www.Hawaiipolice.com">www.Hawaiipolice.com</a></td>
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</tr>
</tbody>
</table>

| **Pahoa Police Station**      | 808-965-2716         | 911             |
| 15-2615 Keaau-Pahoa Rd.      |                      |                 |
| Pahoa, HI 96778              |                      |                 |
| www.Hawaiipolice.com          |                      |                 |

| **Hawai‘i County Fire Dept. - Hilo** | 808-932-2900         | 911             |
| 466 Kino’ole St.              |                      |                 |
| Hilo, HI 96720                |                      |                 |
| www.Hawaiicounty.gov          |                      |                 |
Adult Day Centers

Hawai‘i Island Adult Care
561 Kupuna Place
Hilo, HI 96720
www.hawaiiislandadultcare.org

Kona Adult Day Center
81-989 Halek‘i Street
Kealakekua, HI 96750
www.konaadultdaycenter.com

Ho‘onani Place
65-1267B Lyndsey Rd.
Kamuela, HI 96743
www.hoonaniadultcareservices.com
Alzheimer’s Association Aloha Chapter
1670 Makaloa St., Suite 204-316
Honolulu, HI. 96814
www.alz.org/hawaii

808-591-2771 Local
800-272-3900 Nationwide

HCOA 2021
**Ho’opono Services for the Blind**
75 Aupuni Street, Suite 110 Hilo HI 96720 808-586-5269 TDD
75-5722 Konkani Hwy, Kona, HI 96740 808-586-5269 V/TTY
https://humanservices.hawaii.gov/vr/hoopono 808-323-0025 V/TTY

**Sprint Relay Services for Hearing and Speech Impaired**
Speech to Speech 877-447-8711
Text/TTY 711 or 877-447-5990
Voice 711 or 877-447-5991

**Captel Phone for Hearing Impaired**
888-269-7477
www.hawaiicaptel.com
Email: Captel@captel.com

**Hawaii Association Of the Blind**
P.O. Box 60640 808-521-7648
Ewa Beach HI 96706
Acb.org/Hawaii
Email: hab50@hotmail.com
## Case Management Agencies

### Blue Water Resources, Inc.
688 Kino’ole St. Suite 101  
Hilo, HI 96720  
www.808bwr.com  
808-443-5112 Office  
888-794-9431 Toll Free  
808-935-3595 Fax  
888-794-9432 Toll Free Fax

### Case Management Professionals
94-235 Hanawai Circle # 1B  
Waipahu, HI 96797  
www.casemanagementpro.com  
808-689-1937 Office  
877-689-1936 Toll Free

### Services for Seniors
99 Aupuni St. Suite #120  
Hilo, Hawaii 96720  
www.sfshawaii.org  
808-935-1144 Office  
808-935-1143 Fax

### State Department of Health – Public Health Nursing
75 Aupuni St. Hilo HI 96720  
79-1015 Haukapila Street,  
Kealakekeu, HI 96750  
http://health.hawaii.gov/phnb  
808-974-6025 Phone Hilo  
808-933-2917 Fax Hilo  
808-322-1500 Phone Kona  
808-322-1504 Fax Kona
Disability Resources

Aloha Independent Living Hawai‘i
1055 Kino‘ole St. Suite 202
Hilo, HI 96720
www.alohaihawaii.org

Arc of Hilo
1099 Waianuenue Ave
Hilo, HI 96720
www.hiloarc.org

Arc of Kona
81-1065 Konawaena School Rd.
Kealakekua, HI 96740
www.arcofkona.org

Department of Health
Developmentally Disabled Division
88 Kanaelehua Av #B102 – Hilo, HI
67-5189 Kamamalu St. - Kamuela, HI
81-980 Halekii St. #103 – Kona, HI
Email: hab50@hotmail.com
Elder Abuse and Scams

Adult Protective Services
E. Hawai‘i Hilo/Hamakua/Puna 808-933-8820
W. Hawai‘i Kau/Kona/Kohala/Kamuela 808-327-6280
State Wide 808-832-5117

SCAMS
Hawai‘i Police Department - Hilo 808-935-3311
Hawai‘i Police Department - Kona 808-326-4646
Hawai‘i Police Department - Keaau 808-966-5835
Hawai‘i Police Department – Honaka‘a 808-775-7533
Waimea Police Station – Waimea 808-935-3311
Pahoa Police Station - Pahoa 808-887-3080
Better Business Bureau – Fraud Hotline 808-628-3950
The Fraud Hotline – Toll Free 1-888-333-1593
Emergency Shelters

Hale O’hana Spouse Abuse Shelter
Hilo-24 Hour Crisis Hotline 808-959-8864

West Hawai’i Domestic Abuse Shelter 808-322-7233
Kona 24-hour Crisis Hotline

Hope Services 808-935-3050
Kihei Pua Shelter - Hilo 808-937-1837
West HI Emergency Shelter - Kona 808-935-3050
Hale Maluhia Men’s Shelter 808-443-4717
Keolahou Men’s Shelter - Hilo 808-935-2973
**Catholic Charities Hawaii**
62 Kino’ole St. 808-935-4673 Office
Hilo, HI 96720
www.catholiccharitieshawaii.org

**United Way Hawaiʻi – Aloha Chapter**
688 Kinoole St. # 201 808-935-6393 Office
808-935-2553 Fax
Hilo, HI. 96720 211 Help Line
www.hiuw.org

**Social Security Administration**
111 East Puainako St. 800-772-1213 Toll Free
Hilo, HI 96720
www.ssa.gov

**HCEOC**
47 Rainbow Drive 808-961-2681
Hilo, HI 96720
www.hceoc.net
Hawai‘i County Parks and Recreation Elderly Activities Division/Coordinated Services for the Elderly – Senior Discount Booklets

East Hawai‘i Phone 808-961-8777
West Hawai‘i Phone 808-323-4320
www.hawaiicounty.gov/pr-elderly

State of Hawai‘i Department of Human Services Financial Assistance

South Kona District Office 808-323-7573
Kohalo District Office 808-889-7141
Ka‘u District Office 808-939-2242
North Hilo District Office 808-933-0331
South Hilo District Office 808-981-2754
Kamuela- Hamakua Office 808-775-8854
Home Care Agencies

Americare – West Hawai’i
79-7393 Mamalahoa Hwy 808-657-4085
Kealakekua HI. 96750
www.americarehi.com

Aloha TLC Home Care
67-1161 Hawaii Belt Rd. 808-491-2273
Waimea – Kamuela, HI. 96743
www.alohatlchomecare.com

Bayada Home Health- East Hawaii 808-933-1702
1255 Kilauea Ave Suite 200
Hilo HI. 96720
www.bayada.com

Care Resource Hawai’i – Island Wide 808-935-2718
145 Keawe ST. Suite B
Hilo HI. 96720

75-1000 Henry St. #201 808-326-7021
Kailua-Kona HI. 96740
www.careresourcehawaii.org
Hawai‘i Care Solutions – Island Wide

7 Kukila St. #201 808-961-6505
Hilo HI. 96720
www.hicaresolutions1@gmail.com

Helping Hands Healthcare – Island Wide

P.O. Box 817 808-747-2273
Volcano HI. 96785
www.helpinghands4u.com

Master Care, Inc. – Island Wide

419 Kilauea Ave 808-935-2230
Hilo HI. 96720
www.gomastercare.com

MaxiCare- Link

311 Kino’ole St. 808-934-7733
Hilo HI. 96720
www.maxicarelink.hilo@gmail.com
Metrocare Hawai‘i-Plus – Island Wide

311 Kino’ole St. 808-934-8334
Hilo HI. 96720
www.metrocarehawaii-plus.com

Ultimacare Inc. – Island Wide

315 Kino’ole St. 808-933-9933
Hilo HI. 96720
www.ultimacarehawaii.com

Kohala Home Health
67-1125 Mamalahoa Hwy 808-881-4711
Waimea HI. 96743
www.queens.org/north-hawaii
<table>
<thead>
<tr>
<th>Hospice and Palliative Care</th>
<th>HCOA 2021</th>
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<tr>
<th><strong>Hawai’i Care Choices</strong></th>
<th>808-969-1733 Hospice program</th>
</tr>
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<tbody>
<tr>
<td>1011 Waianuenue Avenue</td>
<td>808-934-2913 Palliative Care</td>
</tr>
<tr>
<td>Hilo HI. 96720</td>
<td><a href="http://www.hawaiicarechoices.org">www.hawaiicarechoices.org</a></td>
</tr>
<tr>
<td>590 Kapiolani Street</td>
<td>808-934-2913 Palliative Care</td>
</tr>
<tr>
<td>Hilo HI 96720</td>
<td><a href="http://www.hawaiicarechoices.org">www.hawaiicarechoices.org</a></td>
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<tr>
<th><strong>Hospice of Kona</strong></th>
<th>808-324-7700</th>
</tr>
</thead>
<tbody>
<tr>
<td>75-5925 Walua Rd</td>
<td></td>
</tr>
<tr>
<td>Kailua-Kona, HI 96740</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.hospiceofkona.org">www.hospiceofkona.org</a></td>
<td></td>
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<tr>
<th><strong>North Hawai’i Hospice</strong></th>
<th>808-885-7547</th>
</tr>
</thead>
<tbody>
<tr>
<td>65-1328 Kawaihae Rd.</td>
<td></td>
</tr>
<tr>
<td>Waimea/Kamuela HI. 96743</td>
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</tr>
<tr>
<td><a href="http://www.northhawaiihospice.org">www.northhawaiihospice.org</a></td>
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</tr>
</tbody>
</table>
Legal Aid Society of Hawai‘i

101 Aupuni St. Ste. 1002 808-961-2851
Hilo HI 96720

75-56546 Kuakini Hwy 808-329-3910
Kailua-Kona HI 96740
www.legalaidhawaii.org

Hawai‘i Disability Rights Center

1132 Bishop St. Ste. 2102 800-882-1057
Honolulu HI 96813 808-949-2922

www.hawaiidisabilityrights.org TTY

Ku‘ikahi Mediation Center

101 Aupuni St. Suite PH 1014 B-2 808-935-7844
Hilo HI 96720

www.hawaiimediation.org

West Hawai‘i Mediation Center

65-1291 Kawaihae Rd, Suite 202 808-885-5525
Waimea/Kamuela HI 96743

www.whmediation.org
Legal Assistance (Cont.)

County of Hawai‘i Prosecuting Attorney’s Office

Aupuni Center 655 Kilauea Ave 808-961-0466
Hilo HI 96720

Kealakekua Bus. Center 81-980 Haleki‘i St. 808-322-2552
Suite 150 Kealakekua, HI 96750
www.hawaiicounty.gov/prosecuting-attorney

Hawai‘i State Office of the Public Defender

275 Ponahawai Street #201 Hilo HI 808-974-4571
81-948 Waenaihiana Loop #110 808-322-1945
Kealakekua HI 96750
www.publicdefender.hawaii.gov
Meals for Seniors

Hawai‘i County Nutrition Program
1055 Kino‘ole Street  Suite 102  808-961-8726
Hilo HI. 96720  808-961-8025 TTY

www.hawaiicounty.gov

Hawai‘i Food Basket
40 Holomua St.  808-933-6030
Hilo HI 96720

73-4161 Ulu Wini Pl. Kailua Kona HI 96740  808-322-1418
www.hawaiifoodbasket.org

Salvation Army
219 Ponahawai St.
Hilo HI 96720
www.hawaii.salvationarmy.org  808-935-1277
Apria Health Care

811 Laukapu St. # 9
Hilo HI. 96720
www/apria.com

Rainbow Medical Supply

224 Haili Street Suite B- Back
Hilo HI 96720
www.rainbowmedicalsupply.com

KTA Super Store Pharmacies

50 East Puainako St. Hilo
808-959-8700
65-1158 Mamalahoa Hwy. Kamuela
808-885-0033
68-3916 Paniolo Ave. Waikoloa Village
808-883-8434
78-6831 Ali'i Dr. Kailua-Kona
808-322-2511
www.ktasuperstores.com/pharmacy
Mental Health Services

Hawaii State Department of Mental Health – Crisis Line
1-800-753-6879

Hawai’i State Department of Health
Community Mental Health Centers
37 Kekaulike St. Hilo HI 808-974-4300
45-3380 Mamane St. Honokaa HI 808-775-8835
15-2866 Pahoa Village Rd. Pahoa HI 808-965-2240
67-5189 Kamamalu St. Kamuela HI 808-885-1220
79-1020 Haukapila St. Kealakekua HI 808-322-4818
2019-B Kaalaiki Rd. Naalehu HI 808-939-2406

Hope Services
357 Waianuenue Ave 808-935-3050
Hilo HI. 96720
www.hopeservicesthaiwaii.org

Mental Health Kokua
208 Wainaku St. Hilo HI 808-935-7167
75-166 Kalani St. Kailua-Kona HI 808-331-1468
www.mentalhealthkokua.org
Hale Anuenue Restorative Care Center
133 Waianuenue Ave.
Hilo HI 96720
808-961-6644
www.haleanuenuecarecenter.com

Hilo Medical Center’s Extended Care Program
1190 Waianuenue Ave
Hilo HI 96720
808-932-3570
www.hilomedicalcenter.org

Honoka’a Hospital Hale Ho’ola Hamakua
45-547 Plumeria St.
Honoka’a HI 96727
808-932-4100
www.halehoolahamakua.org

Kau Hospital
One Kamani St
Pahala HI 96778
808-932-4200
www.kauhospital.org
Kohala Hospital
54-383 Hospital Rd. 808-889-6211
Kapaau HI 96755
www.kohala.hhsc.org

Legacy Hilo Rehabilitation and Nursing Center
563 Kaumana Dr. 808-498-0100
Hilo HI 96720
www.ohanapacific.com/locations/hawaii-island/legacy-hilo

Life Care Center
944 W. Kawaihahai St. 808-959-9151
Hilo HI 96720

78-6957 Kamehameha III Rd. 808-322-2790
Kailua-Kona HI 96740
Senior Housing Resources

Big Island Housing Foundation
688 Kino’ole St. Suite 212  808-969-3327
Hilo HI. 96720
www.bigislandhousing.com

County of Hawai’i Office of Housing and Community Development
1990 Kino’ole St. Suite 105  808-961-8379
Hilo HI 96720
74-5044 Ane Keohokalole Hwy.  808-323-4300
Kailua-Kona 96740
www.hawaiicounty.gov/office-of-housing

State of Hawai’i Department of Human Services Public Housing Authority
600 Wailoa St.  808-933-0474
Hilo HI. 96720
www.hpha.hawaii.gov
HI County Economic Opportunity Council
47 Rainbow Dr.
Hilo HI 96720 808-961-2681
www.hceoc.net

Hawaiʻi County Mass Transit Agency
Hele-On Kakoʻo Paratransit – Kona 808-961-8744
Hele-On Bus 808-967-8744
Shared Ride Taxi 808-961-8744
www.hawaiicounty.gov/mass-transit

Hawaiʻi County Parks and Rec. Department – Coordinated Services for the Elderly
1055 Kinoʻole St. Suite 106 808-961-8777
Hilo HI 96720 808-961-8025 TTY

74-5044 Ane Keohokalole Hwy, 808-323-4320
Kailua-Kona HI. 96740 808-961-8025 TTY
www.hawaiicounty.gov/pr-elderly/
Hui Malama Ola Na Oiwi
1438 Kilauea Ave
Hilo HI 96720 808-969-9220
www.hmono.org

Pro Care Transport
www.procaretransporthawaii.com 808-935-0183
State of Hawai‘i Office of Veteran’s Services
1304 Kekuanaoa St. Suite L 102
Hilo HI 96720 808-369-3538
73-4976 Kamanu St. Suite 207
Kailua-Kona HI 96740 808-329-0574
www.dod.hawaii.gov/ovs/

US Veteran’s Affairs Office
1285 Waianuenue Ave. Ste. 211
Hilo HI 96720 808-935-3781
75-377 Hualalai Rd
Kailua-Kona HI 96740 808-329-0774

Kona Veteran’s Center
73-4976 Kamanu St. Suite 207
Kailua-Kona, HI 96740 808-329-0574
www.va.gov.directory

Yukio State Veteran’s Home
1180 Waianuenue Ave.
Hilo HI 96720 808-961-1500
This Senior Service Directory is provided as public information by the Hawai‘i County Office of Aging and The Aging and Disability Resource Center. This information is not a complete or comprehensive list of all service providers who are qualified or licensed in the County of Hawai‘i. This list of service providers does not constitute an endorsement, recommendation or determination of fitness to provide professional services to the public or any person or entities by the County of Hawai‘i. It is your responsibility to verify and investigate the service providers. The County of Hawai‘i assumes no liability for any actions, non-action, or business conducted with these providers.